

Changed: 21.03.2019

Frequently asked questions

Can my invited participants access from abroad?

Of course, you can use the international access numbers list provided by Arkadin Anytime. In some countries, you have the choice between a local toll and/or a toll-free number.

If my participants are in a country that is not listed, how do they access my Arkadin conference call?

If there is no number available for the country your participants are in, you can provide your standard (domestic) toll access number:

Why would I provide my international conference call participants with a country-specific toll number?

Provide your participants with a country-specific toll number if you want your participants to share the cost of conducting your conference call. The country-specific international access numbers provided by Arkadin will allow your participants to dial a local number and be billed with local charges, which eliminates additional long distance country-to-country charges for your participants. The moderator still pays for the Arkadin Anytime service charges.

Why would I provide my international participants with a country-specific toll-free number?

You would provide a country specific toll-free number to your participants if you do not want them to pay to join your conference call. When participants use the international toll-free numbers, all charges will be billed to the Moderator of the conference, which includes the local toll-free charges + Arkadin Anytime service charges.

Explanatory notes:

* Tested with both landline (China Unicom) and mobile (China Mobile). Most of the China landline can dial this number. Dial the number without any country prefix. The number is working in North & South China.

Audio Conferencing

International access numbers

Bridge: DETAUBRI2

How to access your audio conference

Arkadin gives you the freedom and flexibility to access your conference from anywhere in the world. Simply dial one of the following access numbers, then enter your PIN Code, followed by the # key.

# key.		
<u>Country</u>	<u>Toll-Free</u>	Toll/ Local
Argentina		
Australia	1800372280	+61284058534
Austria	0800005804	+4319286161
Belgium	080058130	+3224019516
Brazil	Not in list	+551138788013
Bulgaria	080011057	+35929358132
Canada (Toronto)	18552409492	+14162164179
China	Not in list	+864008982828
Croatia	08009640	Not in list
Czech Republic	800701612	+420225439716
Denmark	80400010	+4582333179
Estonia	Not in list	+3726868832
Finland	800778964	+358981710375
France	0805639972	+33170709502
Cormony (Frankfurt)	08008050102 (DE)	+4969201744220 (DE)
Germany (Frankfurt)	08008050115 (EN)	+4969201744210 (EN)
Hong Kong	800960656	+85230773573
Hungary	Not in list	+3612355214
Iceland	8008322	Not in list
Ireland	1800936056	+35314475418
Israel	Not in list	+97237207677
India	Not in list	+912261875202
Italy	800987192	+390236006663
Japan	08006000093	+81344556498
Latvia	80004473	
Luxemburg	080040194	+35227302111
Malaysia	1800815528	+60320531808
Mexico		+525550913011
Netherlands	08000200293	+31207168020
Norway	80056316	+4723500271
Poland	8001212973	+48225844205
Portugal		+351213164197
Romania		+40216550893
Russia	88005009820	+74956469313
Saudi Arabia	8008143583	
Serbia	0800190539	
Singapore	8001205809	+6564298399
Slovakia		+421250112036
Slovenia		+38618888475
South Africa		+27216724121
South Korea		+ 827047844084
Spain	800099314	+34914142009

- -

Web: www.arkadin.com

Audio Conferencing

International access numbers

Bridge: DETAUBRI2

Country	<u>Toll-Free</u>	Toll/ Local
Sweden	0200885102	+46850644386
Switzerland	0800001875	+41445806522
Taiwan		+886287231167
Thailand	0018008524707	
Turkey		+902123755126
UAE		
United Kingdom	08002794054	+442030092470
United States		+18774230830

Conference Playback

- 1. Dial one of the following playback numbers. You will then connect to the Playback System
- 2. Enter your Conference Reference Number
- 3. Your last recordings will be available

(A list of options is available – press # to ignore and to hear the last recording).

<u>Country</u>	Toll/ Local
Germany	(DE) +49 69 201744222 (EN) +49 69 201744221
Switzerland	(DE) +41 22 567 56 78 (EN) +41 22 567 56 79
United Kingdom	+44 20 3364 5150
United States	+1 (844) 307-9362

Tel: +49 69 22 22 32 70 • Fax: +49 69 42 72 962 19

Web: www.arkadin.com